



# Maryland Department of Health Crisis Service Updates

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# Crisis System

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- Maryland Crisis System
- Progress
  - 2021- Establishing the Crisis System Foundation
  - 2022 - Demonstrating Innovation & Progress
- Outcomes/Diversion: Emergency Department & Inpatient
- Trending Forward - 2023 & Beyond

# Crisis System

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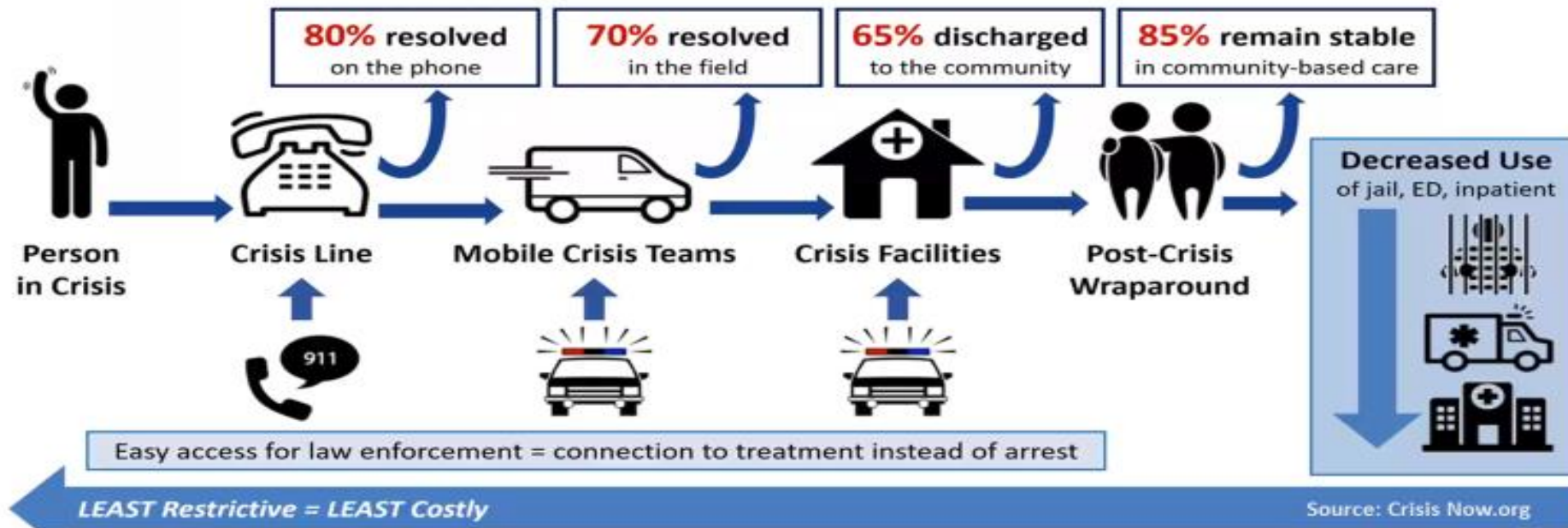
Every jurisdiction across Maryland has access to 988 and/or a local hotline

- 20 out of 24 jurisdictions have mobile crisis teams (Garrett, Allegany, St. Mary's and Charles are currently developing teams)
- All mobile crisis teams are beginning to be trained in the Mobile Response Stabilization Model
- 16 jurisdictions have crisis walk-in/urgent care centers
- Peer recovery specialists have been funded to work in 5 jurisdictions in walk-in/urgent care centers
- There are 254 residential crisis beds for mental health & substance use

# Crisis Response

**Crisis System = Hospital and Criminal Justice Diversion**

Crisis System: Alignment of services toward a common goal

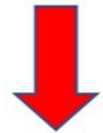




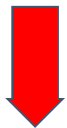
# Outcomes



Decrease use of unnecessary emergency departments and criminal justice services



Decrease number of crises resulting in hospital/residential treatment/detention admissions



Decrease Risk Behaviors

Photo credit: [Jumpstartpreschool.in/blog](http://Jumpstartpreschool.in/blog)



Timeliness & Efficiency



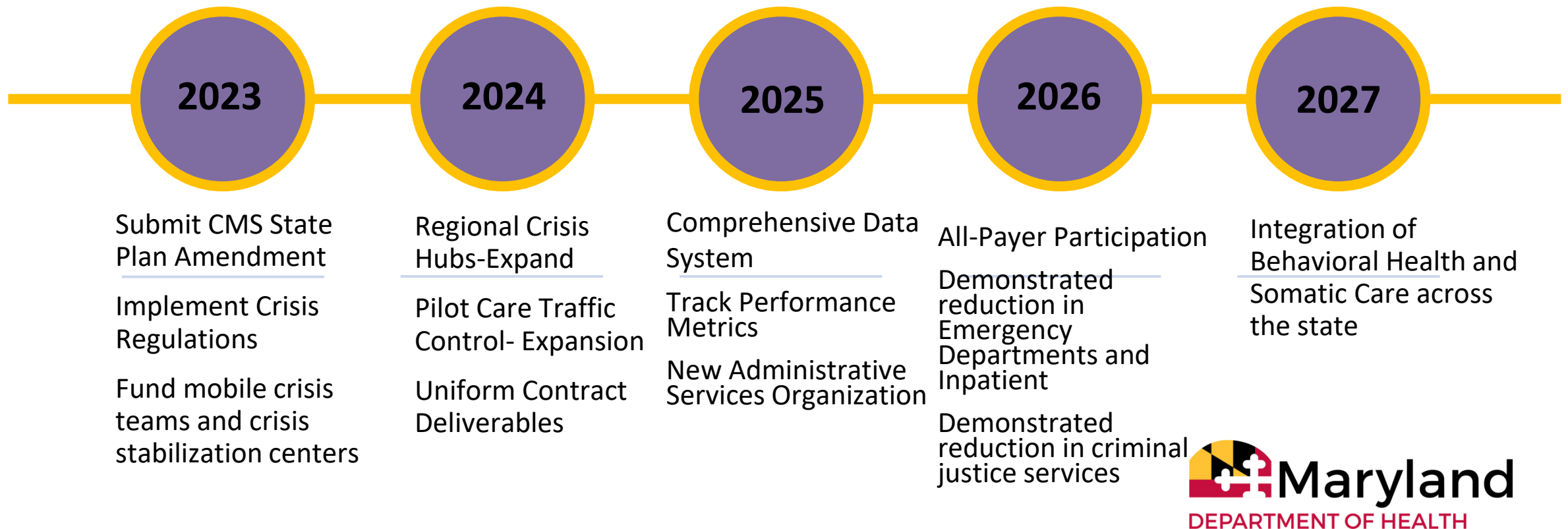
Number of people referred and connected to community-based services



Increased satisfaction in crisis response services



# Strategically Trending Forward - 2023 & Beyond



# Thank you

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